# BCBC 2019
## British Columbia Broadband Conference

## Tuesday, April 30th, 2019

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| 8:30 AM | Registration Opens<br>Vendor Exposition Opens |
| 9:00 AM | **BC Broadband Conference 2019 Opens** |
| 9:00 AM | **Opening remarks from the Master of Ceremonies**<br>*Chris Allen, President – ABC Communications* |
| 9:15 AM | **Welcome Address/Introduction of the Keynote Speaker**<br>*Bob Allen, President – BC Broadband Association* |
| 9:25 AM | **Keynote Speaker**<br>*Chris Seidl, Executive Director Telecommunications - CRTC* |
| 9:45 AM | **Connectivity and Connected Communities BC** -<br>*Susan Stanford, ADM, Information Communication Technologies (ICT) Division, Ministry of Citizens' Services and Howard Randell, Executive Director, NetworkBC, Ministry of Citizens' Services* |
| 10:30 AM | Coffee Break & Vendor Exposition |
| 10:45 AM | **De-Mystifying Artificial Intelligence in the CX space**<br>*Jim Radzicki, TELUS International* |
| 11:20 AM | **Elevating the Customer Experience: Best Practices from around North America**, *Pam Ferguson, AVP Product Marketing Cloud and Premises - CALIX* |
| 12:00 PM | Lunch & Vendor Exposition |
| 1:00 PM | **The Next Level Of Customer Experience - Conquering the New Battleground for Customer Loyalty**, *Elya McCleave, Founder of Elya McCleave Consulting and Innovorg* |
| 1:40 PM | **Annual Legal and Regulatory Update**, *Chris Allen, President - ABC Communications and Christian Tacit, Barrister & Solicitor* |
| 2:25 PM | Coffee Break & Vendor Exposition |
| 2:40 PM | **ISED Canada Radio Spectrum Management Update**<br>*Michael Fu, Western Region Director - ISED* |
| 3:15 PM | **Why and How to Peer at VANIX**<br>*Tom Samplonius, VP of Technology - Urban Communications* |
| 3:45PM | **Exhibitor Blitz**<br>*5-Minute Product Presentation from 6 of our Exhibitors* |
| 4:15 PM | **Closing Remarks**<br>*Chris Allen, President- ABC Communications* |
| 4:30 PM | **Reception and Vendor Exposition**<br>*Mike Faddoul, Senior Director – Sales – Bell Canada* |
| 7:00 PM: | **Conference Dinner** *(President Ballroom)*<br>**Dinner Speaker** - *Mark Buell, Regional Bureau Director -North America - Internet Society* |
| 8:30 PM | **Hospitality Reception** *(Richmond Room)* |

## 2019 BC Broadband Conference Partners

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## Wednesday, May 1st , 2019

**7:15 AM:** Breakfast *(to be served at the Pre-function area)*
*Breakfast for BCBA members attending the AGM will be served at 7:15 AM and Conference Attendees will breakfast at 8:00 AM*

**7:30 AM** **BCBA Annual General Meeting** (Cambie Rooms 1&2)

**8:30 AM** Vendor Exposition Opens (President Ballroom)

**9:00 AM** **Day 2 - BC Broadband Conference 2019 Opens**
*President Ballroom*
**Opening remarks**
*Chris Allen, President – ABC Communications*

**9:10 AM** **Connected Coast Project – Collaboration and Update**
*Donovan Dias, VP Sales & Project Management–CityWest and Victoria Smith, Manager -Strategic Initiatives Strathcona Regional District*

**9:40 AM** **Fibre Optic Valuation for Assessment Purposes**
*Barton Bourassa, Senior Appraiser – BC Assessment*

**10:20 AM** Coffee Break & Vendor Exposition

**10:45AM** **WI$P Business Requirements, Wireless NW and RAN Evolution**
*Bing Wu, Director of Product and Solution – Huawei Canada*

**11:15 AM** **Connecting the Future "Using self-organizing mmWave to deliver 5G services",** *Jonathan Brady, Sales Director Cambridge Communications Systems*

**12:00 PM** Lunch & Vendor Exposition

**1:00 PM** **Cyber Security: A Multi-Player Co-op,** *Colin Belcourt, Director - Risk Mitigation Programs – Canadian Centre Cyber Security*

**1:40 PM** **The Challenges! Build Gigabit Fibre Network in Rural BC**
*Tim Ryan, Board of Director –Kaslo Infonet Society and BCBA*

**2:15 PM** **Network security & ownership autonomy for SMEs**
*Nader Kashani ,Founder of Solimedia Technology Inc.*

**2:50 PM** *Coffee Break & Vendor Exposition*

**3:15 PM** **Advances in Underground Construction Methodologies**
*Scott Grant, VP-Global Sales* **-** *Lite AccessTechnologies*

**3:45 PM** **An Introduction to How Spectrum Auctions Work**
*Brenda Bouchette P. Eng. - ABC Communications*

**4:15 PM** **Conference Closing**
*Chris Allen, President- ABC Communications*