

Tuesday, April 30th, 2019

- 8:30 AM Registration Opens
Vendor Exposition Opens
- 9:00 AM **BC Broadband Conference 2019 Opens**
- 9:00 AM **Opening remarks from the Master of Ceremonies**
Chris Allen, President – ABC Communications
- 9:15 AM **Welcome Address/Introduction of the Keynote Speaker**
Bob Allen, President – BC Broadband Association
- 9:25 AM **Keynote Speaker**
Chris Seidl, Executive Director Telecommunications - CRTIC
- 9:45 AM **Connectivity and Connected Communities BC -**
Susan Stanford, ADM, Information Communication Technologies (ICT) Division, Ministry of Citizens' Services and
Howard Randell, Executive Director, NetworkBC, Ministry of Citizens' Services
- 10:30 AM Coffee Break & Vendor Exposition
- 10:45 AM **De-Mystifying Artificial Intelligence in the CX space**
Jim Radzicki, TELUS International
- 11:20 AM **Elevating the Customer Experience: Best Practices from around North America,** *Pam Ferguson, AVP Product Marketing Cloud and Premises - CALIX*
- 12:00 PM Lunch & Vendor Exposition
- 1:00 PM **The Next Level Of Customer Experience - Conquering the New Battleground for Customer Loyalty,** *Elya McCleave, Founder of Elya McCleave Consulting and Innovorg*
- 1:40 PM **Annual Legal and Regulatory Update,** *Chris Allen, President - ABC Communications and Christian Tacit, Barrister & Solicitor*
- 2:25 PM Coffee Break & Vendor Exposition
- 2:40 PM **ISED Canada Radio Spectrum Management Update**
Michael Fu, Regional Director Western Region - ISED Canada
- 3:15 PM **Why and How to Peer at VANIX**
Tom Samplonius, VP of Technology - Urban Communications
- 3:45 PM **Exhibitor Blitz**
5-Minute Product Presentation from 6 of our Exhibitors
- 4:15 PM **Closing Remarks**
Chris Allen, President- ABC Communications
- 4:30 PM **Welcome to Reception and Vendor Exposition**
Mike Faddoul, Senior Director – Sales – Bell Canada
- 7:00 PM: **Conference Dinner (President Ballroom)**
Dinner Speaker - Mark Buell, Regional Bureau Director -North America - Internet Society
- 8:30 PM **Hospitality Reception (Richmond Room)**

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Wednesday, May 1st, 2019

- 7:15 AM: Breakfast *
*Breakfast for BCBA members attending the AGM will be at 7:15 AM (Cambie Rm.)
Breakfast for Conference Attendees will be served at the Pre-function area at 8:00 AM*
- 7:30 AM **BCBA Annual General Meeting** (*Cambie Rooms 1&2*)
- 8:30 AM Vendor Exposition Opens (President Ballroom)
- 9:00 AM **Day 2 - BC Broadband Conference 2019 Opens**
President Ballroom
Opening remarks
Chris Allen, President – ABC Communications
- 9:10 AM **Connected Coast Project – Collaboration and Update**
*Donovan Dias, VP Sales & Project Management–CityWest and
Victoria Smith, Manager -Strategic Initiatives
Strathcona Regional District*
- 9:40 AM **Fibre Optic Valuation for Assessment Purposes**
Barton Bourassa, Senior Appraiser – BC Assessment
- 10:20 AM Coffee Break & Vendor Exposition
- 10:45 AM **WI\$P Business Requirements, Wireless NW and RAN Evolution**
Bing Wu, Director of Product and Solution – Huawei Canada
- 11:15 AM **Connecting the Future “Using self-organizing mmWave to deliver 5G services”**, *Jonathan Brady, Sales Director
Cambridge Communications Systems*
- 12:00 PM Lunch & Vendor Exposition
- 1:00 PM **Cyber Security: A Multi-Player Co-op**, *Colin Belcourt, Director -
Risk Mitigation Programs – Canadian Centre for Cyber Security*
- 1:40 PM **The Challenge! Build Gigabit Fibre Network in Rural BC**
Tim Ryan, Board of Director –Kaslo Infonet Society and BCBA
- 2:15 PM **Network Security & Ownership Autonomy for SMEs**
Nader Kashani , Founder of Solimedia Technology Inc.
- 2:50 PM Coffee Break & Vendor Exposition
- 3:15 PM **Advances in Underground Construction Methodologies**
Scott Grant, VP-Global Sales - LiteAccess Technologies
- 3:45 PM **An Introduction to How Spectrum Auctions Work**
Brenda Bouchette P. Eng. - ABC Communications
- 4:15 PM **Conference Closing**
Chris Allen, President- ABC Communications

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